



Sunwire SolSwitch SIP Registration Guide for Algo IP Endpoints

UG-SUNWIRE-17102024 support@algosolutions.com Algo Communication Products Ltd. 4500 Beedie Street, Burnaby V5J 5L2, BC, Canada 1-604-454-3790 www.algosolutions.com



Disclaimer

The information in this document is believed to be accurate in all respects but is not warranted by Algo. The information is subject to change without notice and should not be construed in any way as a commitment by Algo or any of its affiliates or subsidiaries. Algo and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes. Algo assumes no liability for damages or claims from using this manual, products, software, firmware, or hardware.

No part of this document can be reproduced or transmitted in any form or by any means – electronic or mechanical – for any purpose without written permission from Algo.

For additional information or technical assistance in North America, please contact Algo's support team:

Algo Technical Support 1-604-454-3792 support@algosolutions.com



1 INTRODUCTION

SolSwitch is a communication system built by Sunwire Inc. SolSwitch can be deployed as a cloud or on-premise application to access features including multichannel queuing (MCQ), multi-site connectivity, desktop softphone, and more.

This SIP registration guide will outline how to integrate Algo IP endpoints with SolSwitch.

For additional information on how to use the platform, see page 40 of the <u>SolSwitch Administrator Guide</u>.

This guide only outlines configuration details for registering Algo IP endpoints to Sunwire SolSwitch. For additional information on device configuration, see the <u>user guide for your specific Algo product</u>.

2 ALGO SIP REGISTRATION

To register your Algo IP endpoint with SolSwitch:

- 1. Log into your SolSwitch account using the provided IP address.
- 2. On the left navigation bar, click on **Provisioning** \rightarrow **SIP** Accounts. Click on Add SIP Account.

So(Switch.			20 BM
 Dashboard Phone System Provisioning Device Provisioning Directory Profiles Feature Profiles 2 	SIP Accounts Dashboard Provisioning SIP Accounts Filters : Q Search SIP Accounts X Filters X Active Status	Add SI	P Account
SIP Accounts	USERNAME 🗄 HOST 🍦 IP 🔶 STATUS	PING	
	Algo Algo OFFLINE OFFLINE	OFF	:
	Algo8201 Algo Paging adapter	OFF	i.
	Showing 1 to 2 of 2 entries	Show: 15 🗸	< 1 >
	: Selected items		



3. Enter a Username and Password for your new SIP account and save your settings. These details will be used to configure your Algo IP endpoint.

SciSwitch.		
di termenti Mi menutana	New SIP Account Ø	×
X manage	SIP Account Details	
and the second second	Description	
	SIP Host: O Dynamic Static Register	am 1
	Username Algo-Test	are 1
	Password Algo12345	the A at Mark
	Generate Password	
	Allowed IPs	_
	Blocked IPs	
	Transport Type: TCP O UDP	
	Yes DTMF Mode rfc2833	
	Alarm Notification Email	
	Advanced Details V	
	3 Save Settings X Close	
CONTRACTOR OF TAXABLE PARTY.		# 105x807 1011



 Open the web interface for your Algo IP endpoint. Enter IP address or domain name of your SolSwitch account under SIP Domain. Enter the Username you just created under Page Extension and Authentication ID and the password under Authentication Password.

SolSwitch SIP credentials may be used for different account types on Algo devices for applications beyond voice paging. For more information, please refer to the <u>device user guide</u> or to the <u>SIP Registration Guide</u>.

ALGO	8301 IP Paging Adapter & Scheduler Firmwa				Firmware:
Status Basic Settings Additiona	Features Scheduler A	dvanced Settings System	L	ogout	
SIP Features Multicast			_		_
P Settings					
SIP					
This section allows the SIP server in confirm successful registration.	formation & account credenti	lals to be entered. This inform	nation sho	uld be obtained from your telephone system administrator or hosted account provider. After saving these settings, see the	e <u>Status</u> tab to
SIP Domain (Proxy Server)					
			(i)Default	t port is 5060. To specify a different port, enter PROXY:PORT, e.g. my_proxy.com:5070, or 192.168.1.10:5080.	
Ring/Alert Mode			OMoni None	tor "Ring" event on registered SIP extension	
Page Extension			Algo-Tes	đ	
Authentication ID			Algo-Tes	t	
Authentication Password			•••••		
Display Name (Optional)					
The device will auto-answer any i	nbound call received on this	s extension and provide a vo	ice pagin	g path (and multicast if configured).	
					. # Co
					Vac

5. Click on the Status tab and check the SIP Registration field to ensure your device was registered successfully.

Status B	Basic Settings Additional Features	Scheduler Advanced Setting	gs System	Logout				
Device Stat	tus							
Welcome	to the Algo 8301 IP Paging	Adapter & Scheduler						
Setting up yo	our IP Paging Adapter & Scheduler:							
Step 1: Conf	figure your IP Paging Adapter &	Scheduler						
Log in with th	he default password and use the Bas	ic Settings pages to set up the t	basic information.					
Step 2: Chec	ck network settings (Optional)							
Use the Netwo administrator	Use the Network page under the Advanced Settings tab to change network settings. The default setting for the device is to obtain its IP address from a DHCP server. Contact your Network System administrator if you plan to assign a static IP address, Mask, and Gateway to the device.							
Step 3: Secu	ure your IP Paging Adapter & Sch	neduler (Optional)						
Use the Admin	Use the Admin page under the Advanced Settings tab to change the administrator password. A Changing the password is extremely important if the device is directly connected to a public network.							
Step 4: Regi	ister your IP Paging Adapter & S	cheduler (Optional)						
Please registe	Please register your product using the link below:							
http://www.a	http://www.algosolutions.com/register							
Registration e	Registration ensures your access to the latest upgrades to this product and important service notices.							
Status								
Device Na	ame							
SIP Regist	tration		Page	Successful	(Extension Algo-Test)			
Call Status	IS		Idle			-		
Proxy Stat	tus		Single proxy mode					
Provisionin	ing Status		None Found					
MAC								
IPv4								
Date / Tim	Date / Time							



6. Navigate back to your SolSwitch account to verify your registration. The SIP account your device was registered to should now have an **OK** status.

