



# **BroadSoft Partner Configuration Guide**

Algo 8186/8188/8301 Paging Devices

May 2017

**Document Version 1.2** 



## BroadWorks® Guide

## **Copyright Notice**

Copyright<sup>©</sup> 2017 BroadSoft, Inc.

All rights reserved.

Any technical documentation that is made available by BroadSoft, Inc. is proprietary and confidential and is considered the copyrighted work of BroadSoft, Inc.

This publication is for distribution under BroadSoft non-disclosure agreement only. No part of this publication may be duplicated without the express written permission of BroadSoft, Inc., 9737 Washingtonian Boulevard, Suite 350, Gaithersburg, MD 20878.

BroadSoft reserves the right to make changes without prior notice.

#### **Trademarks**

Any product names mentioned in this document may be trademarks or registered trademarks of BroadSoft or their respective companies and are hereby acknowledged.

This document is printed in the United States of America.



## **Document Revision History**

Version	Reason for Change
1.1	Introduced document for Algo Paging Devices version 1.5 validation with BroadWorks Release 21.sp1.
1.2	Edited changes and published document.



## **Table of Contents**

1	Overv	riew	6
2	Intero	perability Status	7
2.1	Veri	fied Versions	7
2.2		face Capabilities Supported	
2.3	Kno	wn Issues	11
3	Broad	Works Configuration	12
3.1	Broa	adWorks Device Profile Type Configuration	12
3.2		adWorks Configuration Steps	
4	Algo	3186/8188/8301 Configuration	14
4.1	Con	figuration Method	14
4.2	Sys	tem Level Configuration	14
	4.2.1	Configure Network Settings	14
	4.2.2	Configure SIP Interface Settings	15
	4.2.3	Configure Service Settings	15
4.3	Sub	scriber Level Configuration	16
4.4	SIP	Feature Configuration	17
	4.4.1	Emergency Call Configuration	17
	4.4.2	Advice of Charge Configuration	17
	4.4.3	Fax Configuration	17
5	Devic	e Management	18
	5.2.1	Configure BroadWorks Tags	20
	5.2.2	Configure BroadWorks Device Profile Type	22
Ар	pendix	A: Reference Algo 8186/8188/8301 Configuration Files	31
Ref	ference	ac	35



## **Table of Figures**

Figure 1	Identity/Device Profile Modify Page	.13
	Incoming Calls Settings	
	Simultaneous Ring Personal	
	System Default Tag Settings	
	Type-specific Tag Settings	
	Device Access FQDN	
Figure 7	%BWMACADDRESS%.xml File Settings	25
	algo-8186-%ALGOFIRMWAREV%.fw	
Figure 9	Device Profile Instance	. 27
_	Paging Devices Provisioning Screen	



#### 1 Overview

This guide describes the configuration procedures required for the Algo Paging Devices for interoperability with BroadWorks. This includes the following models:

- Algo 8186 SIP Horn Speaker
- Algo 8188 SIP Ceiling Speaker
- Algo 8301 Paging Adapter & Scheduler

The Algo Paging Devices use the Session Initiation Protocol (SIP) to communicate with BroadWorks for call control.

This guide describes the specific configuration items that are important for use with BroadWorks. It does not describe the purpose and use of all configuration items on the Algo Paging Devices. For those details, see the 8186 SIP Horn Speaker Installation & Configuration Guide [1], 8188 SIP Ceiling Speaker Installation & Configuration Guide [2], and/or 8301 Paging Adapter & Scheduler Installation & Configuration Guide [3] supplied by Algo.



### 2 Interoperability Status

This section provides the known interoperability status of the Algo Paging Devices with BroadWorks. This includes the version(s) tested, the capabilities supported, and known issues.

Interoperability testing validates that the device interfaces properly with BroadWorks via the SIP interface. Qualitative aspects of the device or device capabilities not affecting the SIP interface such as display features, performance, and audio qualities are not covered by interoperability testing. Requests for information and/or issues regarding these aspects should be directed to Algo.

#### 2.1 Verified Versions

The following table identifies the verified Algo Paging Devices and BroadWorks versions and the month/year the testing occurred. If the device has undergone more than one test cycle, versions for each test cycle are listed, with the most recent listed first.

Compatible Versions in the following table identify specific Algo Paging Device versions that the partner has identified as compatible so should interface properly with BroadWorks. Generally, maintenance releases of the validated version are considered compatible and may not be specifically listed here. For any questions concerning maintenance and compatible releases, contact Algo.

**NOTE**: Interoperability testing is usually performed with the latest generally available (GA) device firmware/software and the latest GA BroadWorks release and service pack at the time the testing occurs. If there is a need to use a non-verified mix of BroadWorks and device software versions, customers can mitigate their risk by self-testing the combination themselves using the *BroadWorks SIP Access Device Interoperability Test Plan* [7].

Verified Versions			
Date (mm/yyyy)	BroadWorks Release	Algo 8186/8188/8301 Verified Version	Algo 8186/8188/8301 Compatible Versions
05/2017	Release 21.0	1.5	Any maintenance version of verified version.

#### 2.2 Interface Capabilities Supported

The Algo Paging Devices have completed interoperability testing with BroadWorks using the *BroadWorks SIP Access Device Interoperability Test Plan* [7]. The results are summarized in the following table.

The BroadWorks test plan is composed of packages, each covering distinct interoperability areas, such as "Basic" call scenarios and "Redundancy" scenarios. Each package is composed of one or more test items, which in turn, are composed of one or more test cases. The test plan exercises the SIP interface between the device and BroadWorks with the intent to ensure interoperability sufficient to support the BroadWorks feature set.

The *Supported* column in the tables in this section identifies the Algo 8186/8188/8301's support for each of the items covered in the test plan, with the following designations:

Yes Test item is supported



- No Test item is not supported
- NA Test item is not applicable to the device type
- NT Test item was not tested

Caveats and clarifications are identified in the Comments column.

**NOTE**: *DUT* in the following table refers to the *Device Under Test*, which in this case is the Algo Paging Devices.

BroadWorks SIP Access Device Interoperability Test Plan Support Table				
Test Plan Package	Test Plan Package Items	Supported	Comments	
Basic	Call Origination	Yes		
	Call Termination	Yes	The feature is not supported by 8301 model.	
	Session Audit	Yes		
	Session Timer	No		
	Ringback	Yes	Only support Local Ringback.	
	Forked Dialog	No		
	Early UPDATE	No		
	Early-Session	No		
	181 Call Being Forwarded	Yes		
	Dial Plan	Yes	Does not support  Casual Access Dialing Extension Dialing Feature Access Code Dialing Interrogation Feature Access Code Dialing	
	DTMF – Inband	NA		
	DTMF – RFC 2833	NA		
	DTMF – DTMF Relay	NA		
	Codec Negotiation	NA		
	Codec Renegotiation	Yes	Only support Codec Renegotiation with Blind Transfer.	
BroadWorks Services	Third-Party Call Control – Basic	No		
	Voice Message Deposit and Retrieval	NA		
	Message Waiting Indicator – Unsolicited	NA		
	Message Waiting Indicator – Solicited	NA		
	Voice Portal Outcall	NA		
	Advanced Alerting – Ringing	No		
	Advanced Alerting – Call Waiting	No		



Test Plan Package Items		Supported	Comments
	Advanced Alerting – Ring Splash	Yes	
	Calling Line ID	NA	
	Calling Line ID with Unicode Characters	NA	
	Connected Line ID	NA	
	Connected Line ID with Unicode Characters	NA	
	Connected Line ID on UPDATE	NA	
	Connected Line ID on Re-INVITE	NA	
	Diversion Header	Yes	The feature is not supported b 8301 model.
	History-Info Header	Yes	The feature is not supported be 8301 model.
	Advice of Charge	NA	
	Meet-Me Conferencing	NA	
	Meet-Me Conferencing – G722	NA	
	Meet-Me Conferencing – AMR-WB	NA	
	Meet-Me Conferencing – Opus	NA	
	Collaborate – Audio	NA	
	Collaborate – Audio – G722	NA	
	Collaborate – Audio – Opus	NA	
DUT Services – Call Control Services	Call Waiting	NA	
can control services	Call Hold	NA	
	Call Transfer	NA	
	Three-Way Calling	NA	
	Network-Based Conference	NA	
DUT Services – Registration and	Register Authentication	Yes	
Authentication	Maximum Registration	No	
	Minimum Registration	No	
	Invite Authentication	Yes	
	Re-Invite/Update Authentication	NA	
	Refer Authentication	NA	
	Device Authenticating BroadWorks	No	
DUT Services – Fax	G711 Fax Passthrough	NA	
	G711 Fax Fallback	NA	
	T38 Fax Peer-to-Peer	NA	



Test Plan Package	Test Plan Package Items	Supported	Comments
	T38 Fax Messaging	NA	
OUT Services -	Emergency Call	NA	
Emergency Call	Emergency Call with Ringback	NA	
DUT Services – P- Access-Network-Info Header	REGISTER with P-Access-Network- Info Header	NT	This feature is not included for Release 21.0 test plan.
neauei	INVITE with P-Access-Network-Info Header	NT	This feature is not included for Release 21.0 test plan.
DUT Services – Miscellaneous	Do Not Disturb	No	
wiscellaneous	Call Forwarding Always	NA	
	Call Forwarding Always Diversion Inhibitor	NA	
	Anonymous Call	No	
	Anonymous Call Block	No	
	Remote Restart Via Notify	Yes	
Redundancy	DNS SRV Lookup	No	
	Register Failover/Failback	No	
	Invite Failover/Failback	No	
	Bye Failover	No	
SBC/ALG - Basic	Register	Yes	
	Outgoing Invite	Yes	
	Incoming Invite	Yes	The feature is not supported 8301 model.
SBC/ALG – Failover/Failback	Register Failover/Failback	No	
railovei/railback	Invite Failover/Failback	No	
ТСР	Register	No	
	Outgoing Invite	No	
	Incoming Invite	No	
IPV6	Call Origination	No	
	Call Termination	No	
	Session Audit	No	
	Ringback	No	
	Codec Negotiation/Renegotiation	No	
	Voice Message Deposit/Retrieval	No	
	Call Control	No	
	Registration with Authentication	No	
	T38 Fax Messaging	No	



BroadWorks SIP Access Device Interoperability Test Plan Support Table				
Test Plan Package	Test Plan Package Items	Supported	Comments	
	Redundancy	No		
	SBC	No		
	Dual Stack with Alternate Connectivity	No		

#### 2.3 Known Issues

This section lists the known interoperability issues between BroadWorks and specific partner release(s). Issues identified during interoperability testing and known issues identified in the field are listed.

The following table provides a description of each issue and, where possible, identifies a workaround. The verified partner device versions are listed with an "X" indicating that the issue occurs in the specific release. The issues identified are device deficiencies or bugs and are typically not BroadWorks release dependent.

The *Issue Number* is a tracking number for the issue. If it is an Algo issue, the issue number is from Algo's tracking system. If it is a BroadWorks issue, the issue number is from BroadSoft's tracking system.

For more information on any issues related to the particular partner device release, see the partner release notes.

Issue Number	Issue Description	Part	ner Ve	rsion	
		1.5			
	No issue is identified.				



## 3 BroadWorks Configuration

This section identifies the required BroadWorks device profile type for the Algo Paging Devices as well as any other unique BroadWorks configuration required for interoperability with the Paging Devices.

## 3.1 BroadWorks Device Profile Type Configuration

This section identifies the device profile type settings to use when deploying the Algo Paging Devices with BroadWorks.

Create a device profile type for the Algo 8186/8188/8301 as shown in the following example. A separate device profile type should be created for each Algo Paging Device model. The settings shown are recommended for use when deploying the Algo Paging Devices with BroadWorks. For an explanation of the profile parameters, see the *BroadWorks Device Management Configuration Guide* [4].

The following device profile type shown provides the *Number of Ports* (number of SIP lines) setting for Algo 8186. For other Paging Device models, create a new device profile type and set the *Number of Ports* to match the available number of SIP lines per model according to the following table.

Model	Number of Lines
8186	<ul><li>60</li><li>10 ring extension</li><li>50 page extensions</li></ul>
8188	<ul><li>60</li><li>10 ring extension</li><li>50 page extensions</li></ul>
8301	<ul><li>60</li><li>10 ring extension</li><li>50 page extensions</li></ul>



○ Obsolete	2		
Standard Options—			
Number of Ports: Unlimited   Output  Description:	Limited To 60		
Ringback Tone/Early Media Support: ORTP - Session			
O RTP - Early Sess	sion		
Local Ringback -	- No Early Media		
Authentication:   Enabled			
O Disabled			
Hold Normalization: O Unspecified Add	ress		
O Inactive			
● RFC3284			
Registration Capable Authenticate REFER	•		
Static Registration Capable Video Capable			
☐ E184 Capable ☐ Use History Info Hea	ader		
Trusted			
Advanced Options			
Route Advance	Forwarding Override		
Wireless Integration	Conference Device		
PBX Integration	Mobility Manager Device		
□ Add P-Called-Party-ID     □ Auto Configuration Soft Client			
Requires BroadWorks Call Waiting Tone	Requires MWI Subscription		
Advice of Charge Capable	Support Call Center MIME Type		
Support Emergency Disconnect Control	Support Identity In UPDATE and Re-INVITE		
Enable Monitoring	Support RFC 3398		
Static Line/Port Ordering	Support Client Session Info		
Support Call Info Conference Subscription URI	Support Remote Party Info		
Support Visual Device Management	☐ Bypass Media Treatment		
Support Cause Parameter			
Reset Event: ○ reSync   checkSync	O Not Supported		
Trunk Mode: ● User ○ Pilot ○ Proxv			
Hold Announcement Method: ● Inactive ○ Bandwidth A	Attributes		
Unscreened Presentation Identity Policy:   Profile Presentation	sentation Identity		
_	ed Presentation Identity		
OUnscreene	ed Presentation Identity With Profile Domain		
Web Based Configuration URL Extension:			

Figure 1 Identity/Device Profile Modify Page

## 3.2 BroadWorks Configuration Steps

There are no additional BroadWorks configuration steps required.



## 4 Algo 8186/8188/8301 Configuration

The Algo Paging Devices can be configured through the Algo web interface or provisioning.

This section describes the configuration settings required for the Algo Paging Devices integration with BroadWorks, primarily focusing on the SIP interface configuration. The Algo 8186/8188/8301 configuration settings identified in this section have been derived and verified through interoperability testing with BroadWorks. For configuration details not covered in this section, see the 8186 SIP Horn Speaker Installation & Configuration Guide [1], 8188 SIP Ceiling Speaker Installation & Configuration Guide [2], and/or 8301 Paging Adapter & Scheduler Installation & Configuration Guide [3] for the Algo Paging Devices.

#### 4.1 Configuration Method

During a reboot, the Algo Paging Devices will download a device specific configuration file and the firmware/base files if the system level files require an upgrade.

**NOTE**: Algo devices may require additional system file upgrades or instructions. For more details when downloading firmware/base upgrades, see the <a href="https://www.algosolutions.com">www.algosolutions.com</a>.

#### **Configuration Files**

Paging Devices Configuration Files	Level	Description
algo- <device number="">- %ALGOFIRMWAREV%.fw &amp; algo-<device number="">- %ALGOFIRMWAREV%.md5</device></device>	System	Contains the device firmware load. The firmware files are unique to each Algo Paging Device model (8186/8188/8301).
Example: algo-8186-1.5.fw		
algo-pb-base-%ALGOBASEV%.fw & algo-pb-base-%ALGOBASEV%.md5 Example: algo-pb-base-r1.5.fw	System	Contains the device base load. The base versions are usually non-device specific.
algom[MAC address].conf Example: algom0022ee020009.conf	Subscriber	Contains configurable parameters that apply to an individual device in a deployment.

### 4.2 System Level Configuration

This section describes system-wide configuration items that are generally required for each Algo Paging Device to work with BroadWorks. Subscriber-specific settings are described in the next section.

#### 4.2.1 Configure Network Settings

By default, the Algo Paging Devices are set for DHCP to make administration of IP addresses simpler. The devices can be set to a static IP address, if desired, with specified DNS server information. For more information, see the Algo 8186/8188/8301 user guides.



Step	Command	Description
Step 1	Set Protocol net.dhcp.use = 0	Set the configuration to 0, to enable Static IP option. (By default, the configuration is set to 1 (DHCP)).
Step 2	<b>Set IP Address</b> net.ip = 192.16.10.29	Configure a desired static IP for the device used.
Step 3	Set Netmask net.mask = 255.0.0.0	Set an appropriate Netmask.
Step 4	Set Gateway net.gateway = 10.0.0.1	Set an appropriate Gateway.
Step 5	Set DNS Server  net.dns1 = 199.19.193.12  and optional:  net.dns2 = <dns 2="" server=""></dns>	Set an appropriate DNS server. A second DNS server can also be set.

## 4.2.2 Configure SIP Interface Settings

Step	Command	Description
Step 1	Set SIP Proxy/Domain sip.proxy = as.broadworks.net	Set the 8186/8188/8301 SIP server to the Fully Qualified Domain Name (FQDN) for the BroadWorks Application Server Cluster.  The domain must match the domain configured for the BroadWorks subscriber's line/port domain.
Step 2	Set Outbound Proxy sip.obproxy = sbc.broadworks.net	Set the outbound proxy to the SBC if one is deployed between the Algo device and BroadWorks.  If there are redundant SBCs, set it to the FQDN for the SBC cluster.

#### 4.2.3 Configure Service Settings

For the Algo 8186/8188/8301 to play an audio file at the same time as a phone rings, the 8186/8188/8301 Ring Extension(s) need to be configured with BroadWork's Simultaneous Ring Personal Settings. To configure:

1) In the BroadWorks interface, pick the user extension registered with the target phone. In *Options* go to *Incoming Calls* settings and *Simultaneous Ring Personal*.





Figure 2 Incoming Calls Settings

- 2) In the Simultaneous Ring Personal settings
  - Turn the settings On.
  - Include Phone Number/SIP-URI or extensions of the Algo Paging Device that should ring when the target phone rings.
  - Click **Ok** in the bottom left corner for the settings to be saved.

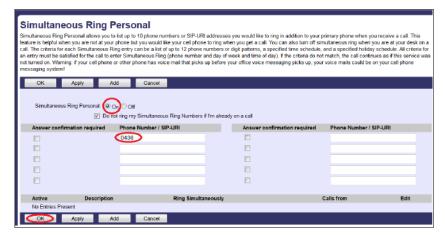
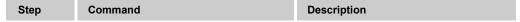


Figure 3 Simultaneous Ring Personal

With these settings, the Algo devices will ring either when they are called directly or when the target phone rings. The phone will not ring when the SIP devices are called.

#### 4.3 Subscriber Level Configuration

This section identifies the device-specific parameters, including registration and authentication. These settings must be unique across devices to be matched with the settings for a BroadWorks SIP trunk or subscriber. SIP registration requires that a unique address of record (AoR) be provisioned on BroadWorks and the device.





Step	Command	Description
Step 1	Set Page Extension  sip.u1.auth = SIP Authentication ID  sip.u1.pwd = SIP Authentication  Password  sip.u1.user = phone number  Ring Extensions are identified by the following parameters:  sip.alert1.auth, sip.alert1.pwd, sip.alert1.user	If the Authentication service is configured on BroadWorks, the <i>sip.ux.auth</i> and <i>sip.ux.pwd</i> fields must be configured to match the BroadWorks authentication settings.  **sip.ux.user** field must be configured to match the user part of BroadWorks line/port setting.

**NOTE**: By default, the first user assigned to the BroadWorks' Device Profile will be linked to the 8186/8188/8301 Page Extension (that is, 1% user assignment in the configuration file) and the second assigned user will be linked to the Ring Extension (that is, 2% user assignment). To register only the Ring Extension, a dummy/placeholder user can be created for the Page Extension and added to the BroadWorks' Device profile as the first user. Alternatively, the device configuration file can be revised to link the Ring Extension to the first assigned user.

#### 4.4 SIP Feature Configuration

This section provides configuration instructions for SIP features supported by the device such as Advice of Charge, Emergency Call, and Fax.

#### 4.4.1 Emergency Call Configuration

This feature is not supported by the Algo Paging Devices.

#### 4.4.2 Advice of Charge Configuration

This feature is not supported by the Algo Paging Devices.

#### 4.4.3 Fax Configuration

This feature is not supported by the Algo Paging Devices.



## 5 Device Management

The BroadWorks Device Management feature provides the capability to automate generation of device configuration files to support mass deployment of devices. This section identifies the Device Management capabilities supported by the Algo 8186/8188/8301 Paging Devices and the configuration steps required. For Device Management configuration details not covered here, see the *BroadWorks Device Management Configuration Guide* [4] and the *BroadWorks CPE Kit Usage Guide* [9].

#### 5.1 Device Management Capabilities Supported

The Algo Paging Devices have completed Device Management interoperability testing with BroadWorks using the *BroadWorks Device Management Interoperability Test Plan* [8]. The results are summarized in the following table.

The BroadWorks test plan is composed of packages, each covering distinct interoperability areas. Each package is composed of one or more test items, which in turn, are composed of one or more test cases. The test plan exercises the Device Management interface between the device and BroadWorks with the intent to ensure interoperability.

The *Supported* column in the following table identifies the Algo 8186/8188/8301 support for each of the items covered in the test plan packages, with the following designations:

- Yes Test item is supported
- No Test item is not supported
- NA Test item is not applicable
- NT Test item was not tested

Caveats and clarifications are identified in the Comments column.

**NOTE**: *DUT* in the following table refers to the *Device Under Test*, which in this case is the Algo Paging Devices.

BroadWorks Device Management Interoperability Test Plan Support Table			
Test Plan Package	Test Plan Package Items	Supported	Comments
HTTP File Download	HTTP Download Using Xtended Services Platform (Xsp) IP Address	Yes	
	HTTP Download Using Xtended Services Platform FQDN	Yes	
	HTTP Download Using Xtended Services Platform Cluster FQDN	Yes	
	HTTP Download With Double Slash	Yes	
HTTPS File Download	HTTPS Download Using Xtended Services Platform IP Address	Yes	
	HTTPS Download Using Xtended Services Platform FQDN	Yes	
	HTTPS Download Using Xtended Services Platform Cluster FQDN	Yes	
File Inspection	Inspect System Config File	No	



BroadWorks Device Management Interoperability Test Plan Support Table			
Test Plan Package	Test Plan Package Items	Supported	Comments
	Inspect Device-Specific Config File	Yes	
	Inspect Other Config Files	No	
	Inspect Static Files	Yes	
Device Inspection	Inspect SIP Settings	Yes	
	Inspect Line Settings	Yes	
	Inspect Service Settings	No	
HTTP File Upload	HTTP Upload Using Xtended Services Platform IP Address	No	
	HTTP Upload Using Xtended Services Platform FQDN	No	
	HTTP Upload Using Xtended Services Platform Cluster FQDN	No	
Call Processing Sanity Tests	Register with Authentication	Yes	
	Call Origination	Yes	
	Call Termination	Yes	
	Remote Restart	Yes	
	Shared Line Origination	NA	
	Shared Line Termination	NA	
	Shared Line Status	NA	
	Busy Lamp Field	NA	
	Network-Based Conference	NA	
Flexible Seating	Association via Voice Portal	NA	
	Association via Phone	NA	
No Touch Provisioning	Provision via DHCP Options Field	No	
	No Touch Provision via DM redirect	No	
	No Touch Provision via Vendor redirect	No	

## 5.2 Device Management Configuration

This section identifies the steps required to enable the Algo Paging Devices for Device Management. For Device Management configuration details not covered here, see the BroadWorks Device Management Configuration Guide [4] and the BroadWorks CPE Kit Usage Guide [9].



#### 5.2.1 Configure BroadWorks Tags

The template files in Device Management use tags to represent the data stored on BroadWorks. When a configuration changes for a user, Device Management parses the template files and replaces the Device Management tags with the associated data stored on BroadWorks. There are default tags defined in the Device Management software and there are custom tags that the service provider can create and define via the web portal for use by Device Management. There are two types of custom tags that can be defined: system-default tags that are common to all devices on the system and device type-specific tags that are common to Algo Paging Devices only.

The Algo Paging Devices makes use of custom tags, which can be configured by a BroadWorks administrator as either system default or device type-specific tags. This section identifies the required tags.

#### **5.2.1.1** Create System Default Tags

Browse to  $System \rightarrow Resources \rightarrow Device Management Tag Sets$  and select the System Default tag set. The Algo configuration templates make use of the tags in the following table. Add the tags if they do not already exist.

Tag Name	Valid Settings	Description
%SBC_ADDRESS%	IP address/FQDN	SBC SIP address.
%SBC_PORT%	Port	SBC SIP port. The port should be set if the defined session border controller (SBC) address is an IP address. If the SBC address is an FQDN, then the SBC port should not be set.



#### **Example System Default Tag Settings**

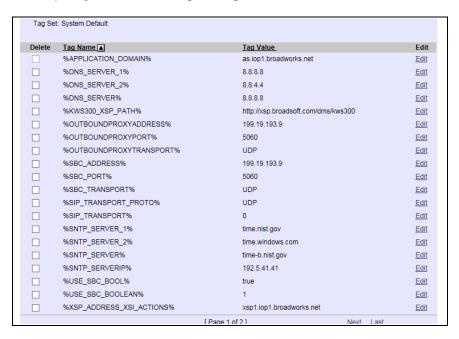


Figure 4 System Default Tag Settings

#### 5.2.1.2 Create Device Type-specific Tags

Browse to  $System \rightarrow Resources \rightarrow Device Management Tag Sets$  and then click **Add** to add a new tag set. Configure the tag set name using the device name appended by Tags:  $Algo\_Paging\ Devices\_Tags$ . Add the device type specific tags in the following table to the device tag set. If the tag set already exists, make sure the following tags are defined.

Tag Name	Valid Settings	Description
%ALGO_HTTP_USER%	Example: 8186_test	Must match the "Device Access User Name" setting for the device profile configured on BroadWorks.
%ALGO_HTTP_PASSWORD%	Example: password	Must match the "Device Access Password" setting for the device profile configured on BroadWorks.
%ACCESS_PROTOCOL%	Example: http	Choose the provisioning method (http or https).
%ALGO_SERVER_METHOD%	Example: Static	Choose the provisioning server method (static or option66).
%ALGOBASEV%	Example: r1.5	Specify the device base load. The version number is always preceded with an "r".
%ALGOFIRMWAREV%	Example:	Specify the device firmware load.



#### **Example Device Type-specific Tag Settings**

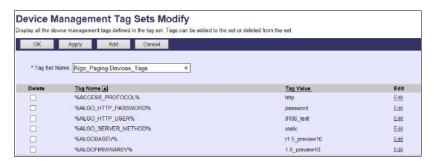


Figure 5 Type-specific Tag Settings

#### 5.2.2 Configure BroadWorks Device Profile Type

The device profile type is a system-level structure that defines how the device interfaces with BroadWorks. It also identifies the default configuration files and other files, such as firmware, which are required for the device to operate correctly. The device profile type is created by the system administrator. Group administrators use the device profile type to create a device profile. The device profile is an instance of the device profile type that is associated with a physical device.

There are two BroadWorks device profile configuration methods described: import and manual. The import method takes a DTAF as input and builds the BroadWorks device profile type(s) automatically. The manual method takes the administrator through the steps to manually add and configure the device profile type(s).

The import method should be used if all of the following prerequisites are met:

- The BroadWorks Release is 17.0 or later.
- The device profile type(s) being imported do not already exist on the system. (If either a previous import or manual configuration was done, then the import fails.)
- There is a DTAF file available for import with a BroadWorks release level that is the same as or prior to the release to which it is being imported. If the DTAF file is at a release level later than the release being imported to, then the import can fail.

Otherwise, use the manual method.

For more detailed instructions, see the *BroadWorks CPE Kit Usage Guide* [9] and the *BroadWorks Device Management Configuration Guide* [4].

#### **5.2.2.1** Configuration Method 1: Import

This section identifies the steps necessary to make use of the Device Management import feature to configure BroadWorks to add the Algo Paging Devices as a Device Management-enabled device type. Also, see the *BroadWorks CPE Kit Usage Guide* [9].

Download the Algo Paging Devices CPE kit from BroadSoft Xchange at xchange.broadsoft.com. Extract the DTAF file(s) from the CPE kit.

The DTAF files are the import files. Use the following steps to import the DTAF files.

- 1) Log in to BroadWorks as an administrator.
- Browse to System → Resources → Identity/Device Profile Types and then click Import.



3) Select *Browse* to find the extracted Paging Devices DTAF files and then click **OK** to start the import.

After the import finishes, complete the following post-import configuration steps:

- 4) Browse to System → Resources → Identity/Device Profile Types.
- 5) Perform a search to find the imported Algo device profile type for Algo Paging Devices, such as *Algo\_8186*.
- 6) Browse to the *Profile* page and change the Device Management Device Access FQDN to your Xtended Services Platform (Xsp) or Xtended Services Platform cluster address.

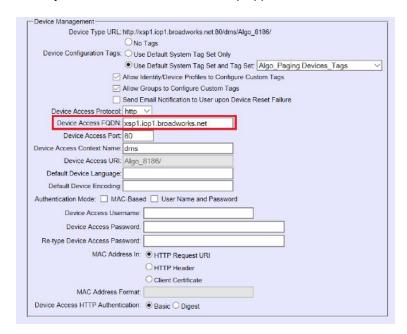


Figure 6 Device Access FQDN

 Click the Files and Authentication link and then select the option to rebuild all the system files.

Firmware files must be obtained from Algo's website. These files are not included in the import. Complete the steps in section 5.2.2.2.2 Define Device Profile Type Files to define the static firmware files and to upload the firmware.

After importing the DTAF, restart the Application Server to load the *TimeZoneAlias* files.

#### **5.2.2.2** Configuration Method 2: Manual

This section identifies the basic steps necessary for an administrator to manually configure BroadWorks to add the Algo 8186/8188/8301 as a Device Management-enabled device type. This method should be used only special cases as described in section 5.2.2 Configure BroadWorks Device Profile Type.

For more information on manual configuration, see the *BroadWorks CPE Kit Usage Guide* [9] and the *BroadWorks Device Management Configuration Guide* [4].

The steps in this section can also be followed to update previously imported or configured device profile type(s) with new configuration files and firmware.



#### 5.2.2.2.1 Create or Modify Device Profile Type

This section identifies the BroadWorks device profile type settings relevant to Device Management for the Algo Paging Devices.

Browse to  $System \rightarrow Resources \rightarrow Identity/Device Profile Types$  and perform a search to find the Algo device profile type(s) created in section 3.1 BroadWorks Device Profile Type Configuration or add the device profile types using the settings from section 3.1 BroadWorks Device Profile Type Configuration if they do not exist.

Configure the device profile type Signaling Address Type, Standard and Advanced options settings to match the settings in section 3.1 BroadWorks Device Profile Type Configuration.

Configure the device profile type *Device Management* options as shown in section 5.2.2.1 Configuration Method 1: Import.

The following subsections identify the required settings specific to Device Management.

#### 5.2.2.2.2 Define Device Profile Type Files

This section describes the BroadWorks Device Management configuration necessary to identify the configuration files and other files that the Algo 8186/8188/8301 Paging Device downloads.

Configuration templates, firmware, and other files the Algo 8186/8188/8301 uses must be uploaded to BroadWorks. Download the Algo Paging Devices CPE kit from BroadSoft Xchange at <a href="xchange.broadsoft.com">xchange.broadsoft.com</a>. Extract the configuration files from the *Configuration Files* folder of CPE kit. Obtain the firmware files directly from Algo.

The following table identifies the Algo configuration files distributed with the version r1.5 CPE kit.

File Name	CPE Kit Template File Name	File Type	Description
algom%BWMACADDRESS %.conf	algom%BWMACADDRESS %.conf.template	Device-specific	This file contains device level configuration.

File Name	File Type	Description
algo-pb-base-r1.5.fw	Static	Contains the device base load. The
algo-pb-base-r1.5.md5	Static	base versions are usually non-device specific.
algo-8186-1.5.fw	Static	Contains the device firmware load.
algo-8188-1.5.fw		The firmware files are unique to each Algo Paging Device model
algo-8301-1.5.fw		(8186/8188/8301).
algo-8186-1.5.md5	Static	
algo-8186-1.5.md5		
algo-8186-1.5.md5		

The following table identifies firmware and MD5 files that the Algo Paging Devices downloads from the server. These files are not provided in the CPE kit and must be obtained from Algo.

Browse to  $System \rightarrow Resources \rightarrow Identity/Device Profile Types \rightarrow Files and Authentication$  to add the files as described in the following subsections.



#### 5.2.2.2.2.1 algom%BWMACADDRESS%.conf

Add the *algom%BWMACADDRESS%.conf* file to the device profile type with the settings shown in the following screen capture. After creating the device profile type file, upload the *algom%BWMACADDRESS%.conf* extracted from the CPE kit. Be sure to click **Apply** after uploading the file.

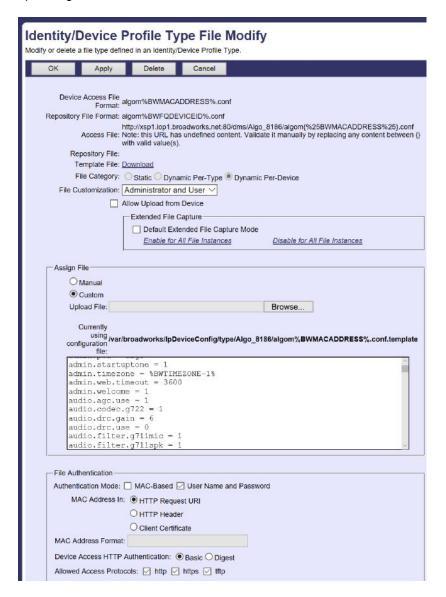


Figure 7 %BWMACADDRESS%.xml File Settings



#### 5.2.2.2.2 Firmware and MD5 Files

Add all firmware and MD5 files listed in section 5.2.2.2.2 Define Device Profile Type Files to each Page Devices device profile type with the settings example shown in Figure 8. After creating the device profile type file, upload the firmware and MD5 files received from Algo, then click **Apply**.

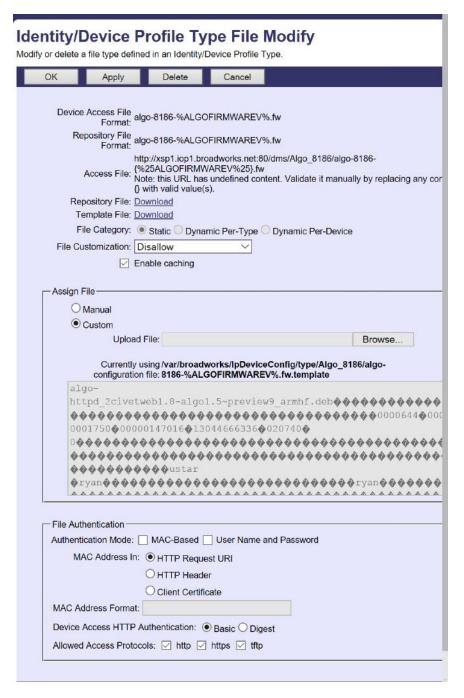


Figure 8 algo-8186-%ALGOFIRMWAREV%.fw



#### 5.2.2.2.3 Time Zone Mapping

The CPE kit contains time zone properties files for Paging Devices. This files map the BroadWorks user's time zone settings to the device's time zone settings.

This time zone mapping files must be added to the /usr/local/broadworks/bw\_base/conf/dms directory on the Application Server for each Paging Devices using the following file name format: TimeZoneAliasLabels\_<device profile

You must restart the Application Server for the *TimeZoneAlias* files to be picked up by the system.

#### 5.2.3 Create Device Profile Instance

type name>.properties.

The previous sections defined the device profile type such that the system is ready to mass deploy device profiles. A device profile is an instance of the device profile type and defines the BroadWorks interface to an individual Algo device.

Browse to the BroadWorks <group $> \rightarrow Resources \rightarrow Identity/Device Profiles$  page and then select **Add** to add a new Algo Paging Devices device profile. Configure the device profile as shown in the *Figure 9* example.

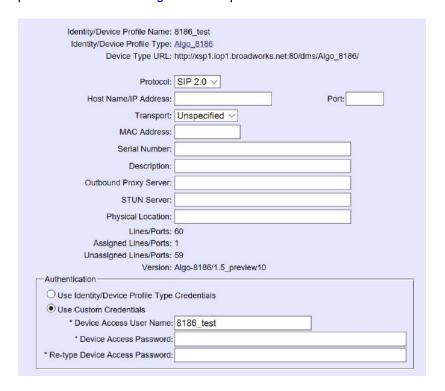


Figure 9 Device Profile Instance

#### 5.2.4 Configure BroadWorks User

Configure the user with the desired BroadWorks configuration and services. Any services that require a specific configuration on the device are managed via Device Management and are defined in the device configuration files, if the template files are created with the correct Device Management tags.



The device profile created in the previous section must be assigned to the BroadWorks user. Assigning the device profile to the user automatically causes the Device Management feature to generate the device configuration files for this user's device.

To assign the device profile to the user, browse to the BroadWorks *<user>* → *Addresses*.

#### 5.2.5 Customize Tags

This section identifies custom tags used by the Paging Devices that may need to be customized at the group or device profile. Customizing a tag at the group level overrides the setting on the device profile type for the device profiles created within the group. Customizing a tag at the device profile level overrides the setting at the device profile type and/or group level for the individual device profile.

#### 5.2.5.1 SBC Address Customization for Edge Device

In many deployments, an edge device, such as an enterprise SBC or application layer gateway, is deployed on the enterprise edge. The edge device's SIP server or outbound proxy setting is configured with the service provider's SBC IP address or FQDN. If there is no edge device, the following customization does not apply.

To integrate the edge device with Device Management, the SBC address tag (%SBC\_ADDRESS%) defined in section 5.2.1.1 Create System Default Tags must be overridden at the group level with the LAN address of the edge device. To do so, perform that following steps.

- At the Group → Utilities → Configure Device page, select the Algo Paging Devices device profile.
- 2) Click on the Custom Tags tab.
- 3) Click Add.
- 4) For the tag, enter "SBC ADDRESS".
- For the value, enter the edge device's LAN IP address.
- 6) To save the tag data, click **OK**.

Repeat these steps for each Algo model provisioned in the group.

#### 5.2.6 Configure Algo Paging Devices

This section describes the steps necessary to configure the Algo Paging Devices to integrate with BroadWorks Device Management.

#### 5.2.6.1 Manually Configure Paging Devices

Manually configured Paging Devices through its web interface http://<device IP>. There is no default username for the web login. The default password is "algo". The browser supported by the Paging Devices are Google Chrome, Firefox, and Internet Explorer (other than IE9).

After logging in to the device, go to the *Advanced Settings*  $\rightarrow$  *Provisioning* tab in the Algo 8186/8188/8301 web interface to set the BroadWorks Device Management information.

- 1) Make sure that the *Provisioning Mode* is Enabled.
- Select Static for the Server Method field and enter the Static Server in the following field.



- Choose HTTP or HTTPS for the Download Method.
- 4) Enter the BroadWork's "Device Profile Name" in the *Auth User Name* field and the corresponding password in the *Auth Password* field
- For the Config Download Path and Firmware Download Path specify the download path (dms/<myDevice\_DM>) of the device, from BroadWorks Device Type URL.
- 6) Click **Save**. A prompt to reboot the device will appear at the top. Click **Reboot** for the provisioning to complete.

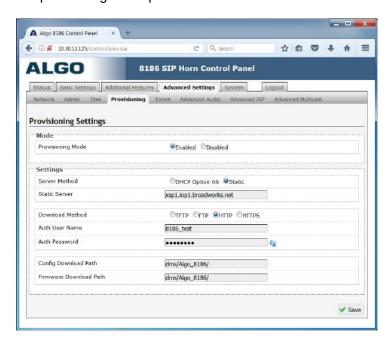


Figure 10 Paging Devices Provisioning Screen

After reboot, if the device registered with BroadWorks, the *SIP Registration*, on the *Status* tab should be "Successful" for the Page and/or Ring extension configured and the extension details should be autocompleted under *Basic Settings*  $\rightarrow$  *SIP tab*  $\rightarrow$  *Outbound Proxy*  $\rightarrow$  *Advanced Settings*  $\rightarrow$  *Advanced SIP* tab should also be filled in.

#### HTTP/HTTPS:

- URL: Set to match the BroadWorks Device Management Access URL, for example, http://xsp1.iop1.broadworks.net:80/dms/Algo 8186/
- ID: Set to match BroadWorks Device Management username.
- Password: Set to match BroadWorks Device Management password.

#### 5.2.6.2 No Touch DHCP Configuration

Algo devices currently only support DHCP server option 66 methods. This section shows example for DHCP server and Paging Devices configuration.

Ensure the BroadWork's provisioning tags are set as follows:

- %ACCESS PROTOCOL% set to "http" or "https"
- %ALGO\_SERVER\_METHOD% set to "option66"



#### 5.2.6.3 DHCP Server Configuration

Configure the end customer's DHCP server with *Option 66*. The following is an example of the DHCP server configuration used for with option 66.

```
{
# DHCP BroadSoft test
option directURI code 66 = string;
subnet 10.2.0.0 netmask 255.255.255.0 {
option subnet-mask 255.255.255.0;
option domain-name-servers 10.2.0.29;
option routers 10.2.0.1;
}
host directURI {
option host-name "directURI";
hardware ethernet 00:22:ee:00:10:a7;
fixed-address 10.30.13.125;
option directURI " http://<user name>:<password>@xsp1.iop1.broadworks.net/dms/<myDevice_DM>/";
}
```



## Appendix A: Reference Algo 8186/8188/8301 Configuration Files

The following is a reference configuration for the Algo Paging Devices configured for use with BroadWorks.

#### Device-specific File: algom[MAC address].conf

**NOTE**: This is an example file and it should be used for reference only.

```
# SIP Device-specific Configuration File
admin.devname = algo paging device
admin.pwd = algo
admin.startuptone = 1
admin.timezone = %BWTIMEZONE-1%
admin.web.timeout = 3600
admin.welcome = 1
audio.agc.use = 1
audio.codec.g722 = 1
audio.drc.gain = 6
audio.drc.use = 0
audio.filter.g711mic = 1
audio.filter.g711spk = 1
audio.filter.g722mic = 0
audio.filter.q722spk = 0
audio.filter.noisemic = 0
audio.filter.noisespk = 0
audio.jc.delay = 0
audio.jc.range = 100
audio.noise.level = 66
audio.noise.use = 0
audio.page.mode = 0
audio.page.tone = page-notif.wav
audio.page.vol = 4
audio.ring.tone = warble2-med.wav
audio.ring.vol = 4
audio.vol.input = 0
audio.vol.tone = 4
io.relayin.mode = 0
loq.level = info
log.method = local
log.server =
mcast.master.codec = 1
mcast.master.fixed = 1
mcast.master.ptime = 20
mcast.master.select = 0
mcast.master.ttl = 1
mcast.master.zones = 1, 2, 3, 4, 5, 6, 7, 8, 9
mcast.mode = 0
mcast.rtp.ext = 0
mcast.slave.zones = 1,8,9,
mcast.slavetone1 = None
mcast.slavetone2 = None
mcast.slavetone3 = None
mcast.slavetone4 = None
mcast.slavetone5 = None
mcast.slavetone6 = None
mcast.slavetone7 = None
mcast.slavetone8 = None
```



```
mcast.slavetone9 = None
mcast.tone1 = Default
mcast.tone2 = Default
mcast.tone3 = Default
mcast.tone4 = Default
mcast.tone5 = Default
mcast.tone6 = Default
mcast.tone7 = Default
mcast.tone8 = Default
mcast.tone9 = Default
mcast.vol1 = 0
mcast.vol2 = 0
mcast.vol3 = 0
mcast.vol4 = 0
mcast.vol5 = 0
mcast.vol6 = 0
mcast.vol7 = 0
mcast.vol8 = 0
mcast.vol9 = 0
mcast.zone1 = 224.0.2.60:50002
mcast.zone2 = 224.0.2.60:50003
mcast.zone3 = 224.0.2.60:50004
mcast.zone4 = 224.0.2.60:50005
mcast.zone5 = 224.0.2.60:50006
mcast.zone6 = 224.0.2.60:50007
mcast.zone7 = 224.0.2.60:50008
mcast.zone8 = 224.0.2.60:50001
mcast.zone9 = 224.0.2.60:50000
mcast.zones.select = 0
net.dhcp.timeout = 60
net.dhcp.use = 1
net.discovery = 1
net.dns1 =
net.dns2 =
net.dscp.rtcp = 0
net.dscp.rtp = 0
net.dscp.sip = 0
net.gateway =
net.http = 1
net.ip =
net.mask =
net.srv.snmp = 0
net.time1 = 0.debian.pool.ntp.org
net.time2 = 1.debian.pool.ntp.org
net.time3 = 2.debian.pool.ntp.org
net.time4 = 3.debian.pool.ntp.org
net.vlan.id = 0
net.vlan.priority = 0
net.vlan.use = 0
phone.ringback.use = 1
phone.timeout.inbound = 300
phone.timeout.outbound = 300
phone.timeout.ring = 0
phone.timeout.ringback = 0
prov.auth.pwd = %ALGO HTTP PASSWORD%
prov.auth.user = %ALGO HTTP USER%
prov.download.cert = 0
prov.download.cfgpath = %BWDMSCONTEXT%/%BWDEVICEACCESSURI%
prov.download.fwpath = %BWDMSCONTEXT%/%BWDEVICEACCESSURI%
prov.download.method = %ACCESS PROTOCOL%
prov.server.method = %ALGO SERVER METHOD%
prov.server.static = %BWDEVICEACCESSFQDN%
prov.use = 1
```



```
prov.version.base = %ALGOBASEV%
prov.version.firmware = %ALGOFIRMWAREV%
relayin.tamper.action = 0
relayin.tamper.dest =
relayin.tamper.duration = 0
relayin.tamper.interval = 0
relayin.tamper.maxtone = 0
relayin.tamper.tone = buzzer.wav
relayin.trigger.action = 0
relayin.trigger.callmode = 0
relayin.trigger.dest =
relayin.trigger.duration = 0
relayin.trigger.interval = 0
relayin.trigger.maxtone = 0
relayin.trigger.restart = 0
relayin.trigger.tone = chime.wav
sd.loud.dest =
sd.loud.sens = 0
sd.loud.use = 0
sip.alert1.auth = %BWAUTHUSER-2%
sip.alert1.event =
sip.alert1.pwd = %BWAUTHPASSWORD-2%
sip.alert1.user = %BWLINEPORT-2%
sip.alert2.auth =
sip.alert2.pwd =
sip.alert2.use = 0
sip.alert2.user =
sip.alert3.auth =
sip.alert3.pwd =
sip.alert3.use = 0
sip.alert3.user =
sip.alert4.auth =
sip.alert4.pwd =
sip.alert4.use = 0
sip.alert4.user =
sip.alert5.auth =
sip.alert5.pwd =
sip.alert5.use = 0
sip.alert5.user =
sip.alert6.auth =
sip.alert6.pwd =
sip.alert6.use = 0
sip.alert6.user =
sip.alert7.auth =
sip.alert7.pwd =
sip.alert7.use = 0
sip.alert7.user =
sip.alert8.auth =
sip.alert8.pwd =
sip.alert8.use = 0
sip.alert8.user =
sip.alert9.auth =
sip.alert9.pwd =
sip.alert9.use = 0
sip.alert9.user =
sip.alert10.auth =
sip.alert10.pwd =
sip.alert10.use = 0
sip.alert10.user =
sip.alert10.tone = Default
sip.alert2.tone = Default
sip.alert3.tone = Default
sip.alert4.tone = Default
```



```
sip.alert5.tone = Default
sip.alert6.tone = Default
sip.alert7.tone = Default
sip.alert8.tone = Default
sip.alert9.tone = Default
sip.detect.mode = 1
sip.diffport = 0
sip.ka.method = 0
sip.ka.period = 30
sip.obproxy = %SBC_ADDRESS%:%SBC_PORT%
sip.page.use = 1
sip.proxy = %BWHOST-1%
sip.regexp = 3600
sip.ssr.chkact = 0
sip.ssr.interval = 120
sip.ssr.method = 0
sip.ssr.nofb = 0
sip.stun =
sip.u1.auth = %BWAUTHUSER-1%
sip.u1.pwd = %BWAUTHPASSWORD-1%
sip.u1.user = %BWLINEPORT-1%
synapps.use = 0
watcher.watchdog.use = 0
```



#### References

- [1] Algo Communication Products Ltd. 2016. 8186 SIP Horn Speaker Installation & Configuration Guide, Document 90-00079. Available at algosolutions.com/8186/guide.
- [2] Algo Communication Products Ltd. 2016. 8188 SIP Ceiling Speaker Installation & Configuration Guide, Document 90-00068. Available at algosolutions.com/8188/guide.
- [3] Algo Communication Products Ltd. 2016. 8301 Paging Adapter & Scheduler Installation & Configuration Guide, Document 90-00070. Available at algosolutions.com/8301/guide.
- [4] BroadSoft, Inc. 2017. *BroadWorks Device Management Configuration Guide*, *Release 22.0.* Available from BroadSoft at xchange.broadsoft.com.
- [5] BroadSoft, Inc. 2016. *BroadWorks Redundancy Guide, Release 22.0.* Available from BroadSoft at xchange.broadsoft.com.
- [6] BroadSoft, Inc. 2016. *BroadWorks SIP Access Interface Interworking Guide, Release* 22.0. Available from BroadSoft at xchange.broadsoft.com.
- [7] BroadSoft, Inc. 2017. *BroadWorks SIP Access Device Interoperability Test Plan, Release 22.0.* Available from BroadSoft at <u>xchange.broadsoft.com</u>.
- [8] BroadSoft, Inc. 2017. *BroadWorks Device Management Interoperability Test Plan*, *Release 22.0*. Available from BroadSoft at xchange.broadsoft.com.
- [9] BroadSoft, Inc. 2016. *BroadWorks CPE Kit Usage Guide*, *Release 22.0*. Available from BroadSoft at xchange.broadsoft.com